

Haig Housing

Application and Property Allocation Guide

Haig Housing provides housing support to Service personnel due to be discharged, as well as Veterans and their dependents. This is delivered through the allocation of general needs homes at affordable rents to the ex-Service community.

Haig Housing offers comprehensive housing advice tailored to the needs of both Service members and Veterans.

To qualify for general needs accommodation, applicants must demonstrate a connection to the British Armed Forces and be in housing need.

Applicants may be homeless, at risk of homelessness, inadequately housed or in other housing need and unable to secure suitable housing due to financial constraints. You are without the financial resources to rent, or continue to rent, in the private sector or to buy your own home. Applicants' current living conditions will be assessed as part of the eligibility process.

Eligibility

- › Regular Armed Forces service (any rank or rating)
- › Been discharged early through redundancy/medical grounds
- › Been given a discharge date within six months, if currently still serving
- › Served in Merchant Navy or fishing fleets and been in a recognised campaign during hostilities
- › Served with the Reserve Forces
- › Applicants must have served at least three years
- › A widow/er (with or without dependents) of a person who would have been eligible as above
- › A separated or divorced spouse / partner / civil partner of a Service person (serving or former)

Assessing Priority

Demand for properties exceeds supply and therefore an allocation system is necessary to ensure that best use is made of any empty homes and that the allocation of these properties is assigned in an open and fair procedure that can be audited.

Non-Acceptance onto our Housing Needs Register

Reasons for rejecting an application may include:

- › The Trust does not have appropriate size, type, location of accommodation
- › The applicant's circumstances result in an assessment of 'Low Priority' housing need. We would not want to raise unrealistic expectation of housing in these circumstances
- › The applicant has unspent criminal conviction(s), proven antisocial behaviour or previous breaches of tenancy conditions
- › The applicant provided false or misleading information
- › Unsatisfactory references, history of arrears or defaults with no suitable repayment plan
- › The applicant has a financial or legal interest in a property in the UK or abroad
- › The applicant has sufficient income or capital to rent or buy property of a size to meet their housing need. We have a threshold on household income and capital, above which, applicants are unlikely to be considered. Where a beneficiary exceeds these levels, the Chief Operating Officer will decide an appropriate rent level.

How to Apply

If having read this guide you feel that you are eligible to be considered for accommodation with Haig Housing, you can apply as follows:

Visit our website at www.haighousing.org.uk/apply-for-housing/how-to-apply/

- › Download an application form, view location map and required property size. Complete the form and return to allocations@haighousing.org.uk
- › Telephone 020 8685 5777, choose option 3 and request an application form
- › Email allocations@haighousing.org.uk to request a form be sent in the post

Housing Offer

There is often a limited range of available properties and so any offer of Housing is subject to interview. Where possible accommodation will be allocated according to the needs of the applicant's household. A maximum of two reasonable offers of housing will be made. A viewing and sign-up will take place as part of the move-in process.

Fair Treatment

Applications and tenancy allocations are monitored to ensure fair treatment. Decisions to accept or reject an application are made according to the Allocations policy. Decisions to offer accommodation will be made by a minimum of two Trust representatives.

You can request a copy of our full policy including 3 annexes - email allocations@haighousing.org.uk
A Eligibility criteria, B Housing Need Indicators & Points scheme, C Applicant disqualifications

www.haighousing.org.uk

T: 020 8685 5777 F: 020 8685 5778 E: allocations@haighousing.org.uk
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