

## Haig Housing

### Application and Property Allocation Guide

Haig Housing provides housing assistance to Service personnel due to be discharged and Veterans and/or their dependents. Currently this is achieved by letting general needs homes at affordable rents to the ex-Service / Veteran community, and providing tailored housing solutions to suit the individual needs of wounded injured and sick Veterans. Haig Housing also offers a wide range of housing advice to the Service and Veteran community.

To be considered for general needs accommodation with Haig Housing, applicants must have 'a British Armed Forces connection and be in housing need'.

"Applicants may be homeless, threatened with impending homelessness, inadequately or inappropriately housed or in other housing need and are without the financial resources to make their own provision by renting in the private sector or buying their own home. Current housing will be assessed and taken into account"

### Eligibility

- Regular Armed Forces connection (any rank or rating) and are in need of housing
- Served for a minimum of three years (if enlisted before 2001) or four years (if enlisted after 2001)
- Been discharged early through redundancy/medical grounds
- Been given a discharge date within six months, if currently still serving
- Served in the Merchant Navy or Fishing Fleets in a campaign afloat during hostilities (this would normally be recognised by the award of a campaign or service medal) and the need for housing arises from that service
- Members and ex-members of the Reserve Forces
- A widow/er (with or without dependants) of a person who would have been eligible as above
- A separated or divorced spouse / partner / civil partner of a Service person (serving or former) with dependants (children under 18 or in full time education) from the relationship permanently resident with them or with proven agreed access or parental responsibilities in housing need

The **Shared Leasehold scheme** enables wounded, injured or sick Service personnel (currently being or recently medically discharged from the Forces or Veterans) to jointly purchase, with Haig Housing Trust (HHT), a property for them and their family. Where the beneficiary has or will receive compensation or insurance, it enables the purchase of a shared equity option, possibly leading to full ownership by beneficiary stair-casing options.

If you are interested please contact the Housing Operations team:  
[housingoptions@haighousing.org.uk](mailto:housingoptions@haighousing.org.uk)

### Assessing Priority

Demand for Haig properties exceeds supply and therefore an allocation system is necessary to ensure that that best use is made of any empty homes and that the allocation of these properties is assigned in an open, fair and published procedure that can be audited.

## Non-Acceptance onto our Housing Needs Register

Reasons for rejecting an application may include:

- The Trust does not have appropriate size/type/location of accommodation for a general needs applicant
- The applicant's circumstances result in an assessment of 'Low Priority' housing need. We would not want to raise unrealistic expectation of housing in these circumstances
- The applicant has serious unspent criminal conviction(s), proven antisocial behaviour or previous breaches of tenancy conditions
- The applicant giving false information or references
- The applicant has a financial or legal interest in a property
- The applicant has sufficient income and capital to rent or buy property of a size to meet need (except Special Housing Needs applicants who may have AFCS or other compensation funds)

## How to Apply

If having read this guide you feel that you are eligible to be considered for accommodation with Haig Housing, you can apply as follows:

Visit our website at [www.haighousing.org.uk](http://www.haighousing.org.uk) and

- Download an application form and other supporting documents
- Use the contact form to request an application pack be sent to you
- Telephone 020 8685 5777, choose Option 0 and request an application pack
- Email: [enquiries@haighousing.org.uk](mailto:enquiries@haighousing.org.uk)

## Fair Treatment

Applications and tenancy allocations are monitored to ensure fair treatment. Decisions to accept or reject an application are made according to the Allocations policy. Decisions to offer accommodation will be made by a minimum of two Trust representatives.

**[www.haighousing.org.uk](http://www.haighousing.org.uk)**

**T: 020 8685 5777 F: 020 8685 5778 E: [enquiries@haighousing.org.uk](mailto:enquiries@haighousing.org.uk)**

Haig Housing, Alban Dobson House, Green Lane, Morden, Surrey, SM4 5NS

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