



## Haig Housing Less Abled Assistance: Our Policy

The Trust aims to provide a first class service to tenants and, in order to address specific challenges faced by the elderly, frail and disabled has a scheme to provide appropriate assistance with garden maintenance or small decorating works where there is no immediate family member or friendly neighbour or friend able to assist. This assistance is dependent on availability of funds in the Trust's annual budget and therefore, any help given is discretionary and not an entitlement.

Eligibility for this scheme is determined on an annual basis on receipt of an application form - for details on how to apply – please see over

## ASSISTANCE PROVIDED

### Services which may be provided include:

- Small decorating jobs – one room once every three years using up any decorating allowance
- Basic garden maintenance – lawn mowing, trimming boundary hedges
- Household chores – window cleaning

## ELIGIBILITY

### Before applying for this assistance please note the following:

- You must have reached your 70<sup>th</sup> birthday or have a disability which physically prevents you from carrying out garden maintenance or home decorating
- The Trust may wish to establish that there are no able bodied family members living with the person, or within a five mile radius, who could help.
- If eligible for decorating help, the cost will be deducted from your decorating allowance
- Priority will be given to those tenants who receive a benefit other than a state pension
- You are likely to be refused help if you are in rent arrears

## HOW TO APPLY

Applications for this scheme are considered annually. If you wish to apply for assistance for the coming year please complete and return the form available from Head Office (details below) or ask your Housing Manager.

**NB: All applications for assistance must be received by 31st March each year.**

## AIDS AND ADAPTATIONS FOR THE FRAIL ELDERLY AND DISABLED

In addition to the services provided specifically for tenants over 70 outlined above, various small aids and adaptations to homes may be carried out for disabled tenants or family members and frail elderly tenants such as [grab rails](#) or [flashing doorbells](#) for the hard of hearing.

We will advise and help tenants on how to apply for major adaptations such as stair lifts, level access showers, wheelchair ramps which the Trust does not fund.