

EQUALITY AND DIVERSITY

Complaints Monitoring Form

We aim to ensure that all complainants are treated fairly, irrespective of colour, ethnic or national origin, nationality, gender, sexual orientation, marital status, physical or learning disability, age or religion.

So that the BME / ethnicity of complainants can be recorded we would be grateful if you would complete this form in confidence, which will be used for monitoring purposes only.

1. Ethnic Origin

Ethnic origin refers to a 'racial group' defined by the Race Relations Act 1976 as a group of persons described by reference to colour, race, nationality or ethnic or national origin

(a) White: British <input type="checkbox"/>	(j) Asian/Asian British: Bangladeshi <input type="checkbox"/>
(b) White: Irish <input type="checkbox"/>	(k) Asian/Asian British: Other <input type="checkbox"/>
(c) White: Other <input type="checkbox"/>	(l) Black/Black British: Caribbean <input type="checkbox"/>
(d) Mixed: White and Black Caribbean <input type="checkbox"/>	(m) Black/Black British: African <input type="checkbox"/>
(e) Mixed: White and Black African <input type="checkbox"/>	(n) Black/Black British: Other <input type="checkbox"/>
(f) Mixed: White and Asian <input type="checkbox"/>	(o) Chinese <input type="checkbox"/>
(g) Mixed: Other <input type="checkbox"/>	(p) Other <input type="checkbox"/>
(h) Asian/Asian British: Indian <input type="checkbox"/>	(q) Not Known <input type="checkbox"/>
(i) Asian/Asian British: Pakistani <input type="checkbox"/>	(r) I do not wish to give this information <input type="checkbox"/>

2. Disability Do you consider yourself to have a physical disability? YES / NO

Data Protection

1. All personal data that Haig Housing Trust (the "Trust") may use will be collected, processed, and held in accordance with the provisions of EU Regulation 2016/679 General Data Protection Regulation ("GDPR") and your rights under the GDPR.
2. For complete details of the Trust's collection, processing, storage, and retention of personal data including, but not limited to, the purposes for which personal data is used, the legal basis or bases for using it, details of your rights and how to exercise them, and personal data sharing (where applicable), please refer to the Trust's Privacy Notice which can be found on our website www.haighousing.org.uk or can be obtained by emailing communications@haighousing.org.uk or by telephoning 020 8685 5777. Beneficiaries have already been provided by post with a copy of this Notice.